



INTRODUCTION TO THE COMMUNITY RATING SYSTEM (CRS)

Two-Day Community Rating System Workshop

This two-day workshop will cover each series that comprises the Community Rating System (CRS). CRS recognizes and encourages community floodplain management activities that exceed the minimum NFIP standards. Depending on level of participation in CRS, flood insurance premium rates for policy holders can be discounted up to 45 percent.



June 6 & 7, 2023
8:30 am – 4:30 pm



City Hall, 1st Floor
Council Chambers
51 N. Park Street
Lebanon, NH 03766



Register now
online or using the
QR code:



<https://forms.office.com/g/D1D1qsC5t2>

CFMs are eligible for 12.0 Continuing Education Credits.

For NFIP communities, contact your Floodplain Administrator to determine who should attend the workshop.

Free parking available in the Taylor Street municipal lot ([see map](#)).

Questions about the class?
Contact Katie Paight:
kathryn.o.paight@livefree.nh.gov.

Questions about registration?
Contact Rebecca Pfeiffer:
Rebecca.Pfeiffer@vermont.gov.

Introduction to the Community Rating System Program

Two-day Workshop Agenda

Day 1:

8:30 – Welcome – 15 minutes

8:45 – Intro and 200 Series

- a. Student Introductions (25 minutes)
- b. CRS Basics (25 minutes)
- c. Procedures and Prerequisites (25 minutes)

10:00 – 300 Series

- a. 310 – Elevation Certificates (30/60 minutes)

10:30 – Break (15 Minutes)

10:45 – 300 Series – continued

- a. 310 – Elevation Certificates (30/60 minutes)
- b. 320 – Map Information (20 minutes)
- c. 330 – Outreach Projects (20/45 minutes)

12:00 – Lunch – 60 minutes (on your own)

1:00 – 300 Series – continued

- a. 330 – Outreach Projects (20/45 minutes)
- b. 340 – Hazard Disclosure (20 minutes)
- c. 350 – Flood Protection Information (20 minutes)
- d. 360 – Flood Protection Assistance (20 minutes)
- e. 370 – Flood Insurance Promotion (20 minutes)

2:40 – Break – 15 minutes

2:55 – 400 Series

- a. 400 – Impact Adjustments (30 minutes)
- b. 410 – Flood Hazard Mapping (20 minutes)
- c. 420 – Open Space Preservation (60 minutes)

4:30 – Adjourn

Day 2:

8:30 – 400 Series – continued

- a. 430 – Higher Regulatory Standards (40 minutes)
- b. 440 – Flood Data Maintenance (20 minutes)
- c. 450 – Stormwater Management Regulations (40 minutes)

10:15 – Break – 15 minutes

10:30 – 500 Series

- a. 500 – Repetitive loss (60 minutes)
- b. 510 – Floodplain Management Planning (30 minutes)

12:00 – Lunch – 60 minutes

1:00 – 500 Series – continued

- a. 520 – Acquisition and Relocation (20 minutes)
- b. 530 – Flood Protection (20 minutes)
- c. 540 – Drainage System Maintenance (45 minutes)

2:30 – Break – 15 minutes

2:45 – 600 Series

- a. 610 – Flood Warning and Response (30 minutes)
- b. 620 – Levees (20 minutes)
- c. 630 – Dams (20 minutes)

4:00 – 700 and Questions

4:30 – Adjourn